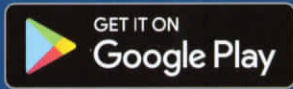
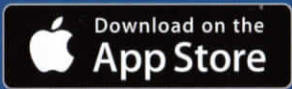


From 24 February 2020

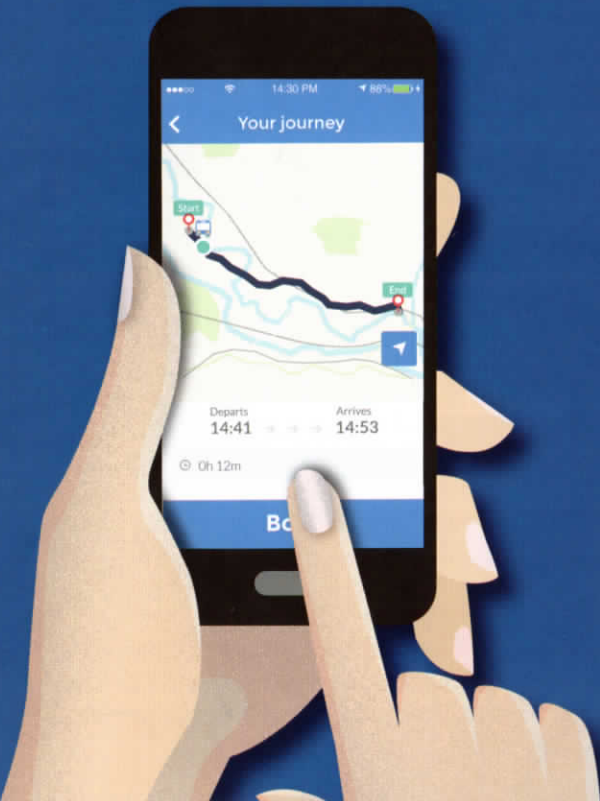
Book a Tees Flex trip with the dedicated mobile app and stay connected!



Download the FREE Tees Flex App



Powered by VIA VAN



# Get in touch

If you have any questions, please don't hesitate to get in touch.

Don't forget, you can also book by phone!

☎ 0330 678 1545  
(Mon-Sat from 7am to 8pm)

✉ [tees.flex@stagecoachbus.com](mailto:tees.flex@stagecoachbus.com)

Stagecoach North East  
Wheatsheaf  
Sunderland  
SR5 1AQ

Stagecoach Travel Shop  
High Street  
Stockton  
TS18 1AF

# Tees flex

your bus, your way



# Tees flex

your bus, your way

## Your all-new, on-demand bus service for Tees Valley!

From 24 February 2020

Adults  
From £1

Under 19s  
Half fares!

Concessions  
**FREE\***  
\*Subject to T&Cs.



TEES VALLEY MAYOR



# Welcome to Tees Flex!

Your all-new, on-demand bus service now available in Tees Valley.

Another day at the office? Heading into sixth form? A spot of retail therapy or enjoying a coffee with friends?

From 24 February 2020, Tees Flex services will operate from 7am to 8pm (Monday to Saturday).

Download the Tees Flex app and plan your first journey with us!

Brought to you by Stagecoach in partnership with the Tees Valley Mayor and Combined Authority.

## How do I get started?

Your Tees Flex journey begins with the Tees Flex app!

1. Download the Tees Flex app
2. Create your account
3. Register your credit or debit card, or pay via PayPal

Don't worry, you can also pay with cash, contactless or show your Concessionary Travel card when boarding.

## All set-up? You're ready to go!

- **Step 1** - Input your pick-up location and the app will identify your closest stop
- **Step 2** - Choose your desired destination
- **Step 3** - Select your pick-up time and see the cost of your trip before confirming
- **Step 4** - Your Tees Flex bus will be with you in a flash

## Where can I travel with Tees Flex?

Tees Flex bus services are available in these three areas:

<b>Zone 1</b>	<b>Redcar &amp; Cleveland</b>
<b>Zone 2</b>	<b>Hartlepool</b>
<b>Zone 3</b>	<b>Stockton &amp; Darlington</b>



**Please note:** Customers can travel between two points within a single zone but not between zones. You're also able to travel to a range of predefined locations outside your local area, see [stagecoachbus.com/teesflex](http://stagecoachbus.com/teesflex) for details.

## How much does a Tees Flex bus journey cost?

Band	Distance	Adult Single	Adult Return	Under 19 Single	Concessions*
1	Under 2 miles	£1.00	£1.50	50p	FREE
2	2-5 miles	£2.00	£3.00	£1.00	FREE
3	5-10 miles	£3.00	£4.50	£1.50	FREE
4	Over 10 miles	£4.00	£6.00	£2.00	FREE

### Under 19s

Customers between the ages of 5 & 19 save 50% on all single fares! Accompanied children (aged 5 or under) will be carried free of charge.

### Concessions

Customers in possession of a valid Concessionary Travel card can travel free after 9:30am Monday to Friday (and any time on Saturdays). If booking via the Tees Flex app, it must be declared that you hold a Concessionary Travel card at the time of booking. Your concessionary card will need to be presented to the driver when boarding the vehicle.